



Contact: Marisa Gumbs  
National Commercial Bank of Anguilla Ltd.  
The Valley, Anguilla BWI  
Phone: 264.497.2007 x 315  
Email: [marisagumbs@ncbal.com](mailto:marisagumbs@ncbal.com)

---

*For immediate release:*

## **NCBA: ONE BANK, ONE BRAND! COMMITTED TO CUSTOMERS**

October 10, 2016:

In the coming weeks, customers of The National Commercial Bank of Anguilla Ltd (NCBA) customers will begin to notice a new look and enjoy easier access to banking services from one bank, one brand and a shared commitment to customer service. Specifically, NCBA will be communicating directly with customers with regard to providing them with the following:

- New passbooks
- New credit and debit cards
- New cheque books
- New account numbers

“The entire organisation has been working extremely hard over the last several months to prepare for full integration of the procedures, and processes that support them, for the NCBA.” Mr. Michael Bird, CEO of NCBA explained, “This is more than using the same logo on documents and paraphernalia. These steps will afford the efficiencies and back-up systems needed to meet the highest service standards for every customer while offering the convenience of conducting transactions at any location.” Mr. Bird further explained that “customers have been anxiously awaiting the opportunity to conduct their banking from any location and as such we are happy to announce that they will be able to do so very soon”.

Additionally, online banking customers will also be provided with an array of NCBA services on a new website. As before, these customers will enjoy 24/7 access to their balances, history, online bill payment, and transfers for those with multiple accounts. Customers will soon be hearing more, as the NCBA takes its next steps as one bank with one brand with a shared commitment to customer service.

###